Coverage for: Individual and Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>www.myisashealth.com</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.myisashealth.com</u> or by calling 1-877-220-2514 to request a copy.

Important Questions	Answers			Why This Matters:
		Network	Non-Network	Generally, you must pay all of the costs from providers up to the
What is the overall deductible?	Per participant	\$1,250	\$4,000	deductible amount before this plan begins to pay. If you have other family members on the plan, each family member must meet their own individual deductible until the total amount of deductible expenses paid
	Per family	\$3,125	\$10,000	by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible?</u>		Yes. <u>Preventive care</u> , services that require <u>co-payments</u> , and services listed below as No Charge.		This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.			You don't have to meet <u>deductibles</u> for specific services.
What is the out-of-		Network	Non-Network	The out-of-pocket limit is the most you could pay in a year for covered
pocket limit for this	Per participant	\$6,750	Not Applicable	services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket</u> limits until the overall family <u>out-of-pocket</u>
plan?	Per family	\$13,500	Not Applicable <u>limit</u> has been met.	

(DT - OMB control number: 1545-0047/Expiration Date: 12/31/2019)(DOL - OMB control number: 1210-0147/Expiration date: 5/31/2022)

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Important Questions	Answers	Why This Matters:
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges, health care this plan doesn't cover, and penalties for failure to provide notification or obtain pre-authorization for services.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes, for medical: Blue Cross Blue Shield PPO. For a list of preferred providers, call 1-877-220-2514 or visit <a href="http://provider.bcbs.com/">http://provider.bcbs.com/</a> .  Yes, for prescription drugs: Caremark. For a list of retail and mail pharmacies, log on to <a href="http://www.caremark.com">www.caremark.com</a> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your provider before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common Services You May		Your Cost if	You Use a(n)	Limitations, Exceptions, & Other Important	
Medical Event	Need	In-Network Provider	Non-Network Provider	Information	
	Primary care visit to treat an injury or illness	\$20 co-payment/visit, deductible does not apply	50% co-insurance	Includes lab, x-ray, and diagnostic test performed in office.	
If you visit a health care <u>provider's</u> office or clinic	Specialist visit	\$40 co-payment/visit, deductible does not apply	50% co-insurance	Chiropractic Calendar Year Maximum: fifty-two (52) visits. After the first twenty-four (24) visits, the Plan will only cover medically necessary chiropractic services.	
	Preventive care/screening/immunization	No Charge	50% co-insurance	none	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Lab and X-Ray Services: \$20 co-payment, deductible does not apply Other Diagnostic Tests: 15% co-insurance	50% co-insurance	Lab, x-ray, and diagnostic tests performed in the office will be covered under the office visit benefit.	
	Imaging (CT/PET scans, MRIs)	15% co-insurance	50% co-insurance	<u>Pre-certification</u> is required. Penalty of \$250 in- network or \$750 out-of-network will apply.	

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.myisashealth.com</u>.

Common	Services You May	Your Cost if You Use a(n)		Limitations, Exceptions, & Other Important	
Medical Event	Need	In-Network Provider	Non-Network Provider	Information	
	Generic drugs	Retail Short-Term: \$10 co-payment, deductible does not apply Retail Maintenance: \$15 co-payment, deductible does not apply  Mail Order: \$25 co-payment, deductible does not apply	Retail Short-Term: \$10 co-payment, deductible does not apply  Retail Maintenance: \$15 co-payment, deductible does not apply  Mail Order: Not Covered	Retail Short-Term: 30 days, up to two (2) fills	
If you need drugs to treat your illness or condition  More information about prescription drug	Preferred brand drugs	Retail Short-Term: \$30 co-payment, deductible does not apply  Retail Maintenance: \$40 co-payment, deductible does not apply  Mail Order: \$75 co-payment, deductible does not apply	Retail Short-Term: \$30 co-payment, deductible does not apply Retail Maintenance: \$40 co-payment, deductible does not apply  Mail Order: Not Covered	Retail Maintenance: 30 days, after two (2) fills  Mail Order: 90 days  Not all prescription drugs are covered. To determine if a specific drug is covered under your plan, log into your account at <a href="https://www.caremark.com">www.caremark.com</a> .  If you obtain <a href="https://www.caremark.com">prescription drugs</a> from a <a href="https://www.caremark.com">non-network</a> pharmacy, you will be required to pay the full cost of the prescription and then submit for reimbursement. You will be responsible for the applicable <a href="https://www.caremark.com">co-</a>	
coverage is available at www.caremark.com	Non-preferred brand drugs	Retail Short-Term: \$60 co-payment, deductible does not apply  Retail Maintenance: \$80 co-payment, deductible does not apply  Mail Order: \$150 co-payment, deductible does not apply	Retail Short-Term: \$60 co-payment, deductible does not apply  Retail Maintenance: \$80 co-payment, deductible does not apply  Mail Order: Not Covered	payment plus the difference between the in-netwo allowed amount and the billed charge.  When a generic drug is available, but the provider indicates a brand name drug is necessary or the member requests the brand name alternative, the Plan will cover the cost of the generic level only. T difference between the cost of the brand and gene will be the member's responsibility.	
	Specialty drugs	Generic and Preferred Brand Drugs: 10% co-insurance Non-Preferred Brand Drugs: 15% co-insurance	Not Covered		

<sup>\*</sup> For more information about limitations and exceptions, see the  $\underline{\text{plan}}$  or policy document at  $\underline{\text{www.myisashealth.com}}$ .

Common Services You May		Your Cost if	You Use a(n)	Limitations, Exceptions, & Other Important	
Medical Event	Need	In-Network Provider	Non-Network Provider	Information	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	15% co-insurance	Not Covered	If you use the SurgeryPlus option, services will be covered at no charge after deductible is met.	
surgery	Physician/surgeon fees	15% co-insurance	50% co-insurance	<u>Pre-certification</u> is required. Penalty of \$250 innetwork or \$750 out-of-network will apply.	
	Emergency room care	\$200 co-payment/visit, deductible does not apply	\$200 co-payment per visit, deductible does not apply	Co-payment is waived if the patient is admitted into the hospital.	
If you need immediate medical attention	Emergency medical transportation	\$75 co-payment/ transport, deductible does not apply	\$75 co-payment/ transport, deductible does not apply	Emergency transportation is available by ground, air, or water to the closest hospital that offers appropriate emergency care.	
	Urgent care	\$75 co-payment/visit, deductible does not apply	50% co-insurance	none	
If you have a hospital	Facility fee (e.g., hospital room)	15% co-insurance	Not Covered	If you use the SurgeryPlus option, services will be covered at no charge after <u>deductible</u> is met.	
stay	Physician/surgeon fees	15% co-insurance	50% co-insurance	<u>Pre-certification</u> is required. Penalty of \$250 in- network or \$750 out-of-network will apply.	
If you need mental health, behavioral	Outpatient services	\$20 co-payment/visit, deductible does not apply	50% co-insurance	none	
health, or substance abuse services	Inpatient services	15% co-insurance	50% co-insurance	<u>Pre-certification</u> is required. Penalty of \$250 in- network or \$750 out-of-network will apply.	
	Office visits	\$20 co-payment, deductible does not apply, for initial office visit only	50% co-insurance	Cost sharing does not apply for preventive services.  Depending on the type of services, co-payment, co-insurance, or deductible may apply.	
If you are pregnant	Childbirth/delivery professional services	15% co-insurance	50% co-insurance	Maternity care may include tests and services	
ii you are program	Childbirth/delivery facility services	15% co-insurance	Not Covered	described elsewhere in the SBC (i.e. ultrasound).  Pre-certification is required for in-patient stay over forty-eight (48) hours for vaginal delivery or ninety-six (96) hours for caesarian delivery. Penalty of \$250 in-network or \$750 out-of-network will apply.	

<sup>\*</sup> For more information about limitations and exceptions, see the  $\underline{\text{plan}}$  or policy document at  $\underline{\text{www.myisashealth.com}}$ .

Common	Comises Voy May Need	Your Cost if You Use a(n)		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	In-Network Provider	Non-Network Provider	Information	
	Home health care	15% co-insurance	50% co-insurance	Pre-certification is required. Penalty of \$250 in- network or \$750 out-of-network will apply.  Calendar Year Maximum: one hundred twenty (120) visits.	
	Rehabilitation services	Physical Therapy: \$40 co-payment/visit, deductible does not apply Occupational Therapy and Speech Therapy: 15% co-insurance	50% co-insurance	Must be goal-directed rehabilitation.  Pre-certification is required. Penalty of \$250 innetwork or \$750 out-of-network will apply.	
If you need help recovering or have other special needs	Habilitation services	Physical Therapy: \$40 co-payment/visit, deductible does not apply Occupational Therapy and Speech Therapy: 15% co-insurance	50% co-insurance	Must be goal-directed habilitation.  Pre-certification is required. Penalty of \$250 in-network or \$750 out-of-network will apply.	
	Skilled nursing care	15% co-insurance	50% co-insurance	Pre-certification is required. Penalty of \$250 in- network or \$750 out-of-network will apply.  Calendar Year Maximum: one hundred 100 visits.	
	Durable medical equipment	15% co-insurance	50% co-insurance	<u>Pre-certification</u> is required on equipment over \$1,500. Penalty of \$250 <u>in-network</u> or \$750 <u>out-of-network</u> will apply.	
	Hospice services	No Charge after deductible is met	50% co-insurance	Pre-certification is required. Penalty of \$250 in- network or \$750 out-of-network will apply.	
	Children's eye exam	Not Covered	Not Covered	Vision coverage is a separate election.	
If your child needs	Children's glasses	Not Covered	Not Covered	vision coverage is a separate election.	
dental or eye care	Children's dental check- up	Not Covered	Not Covered	Dental coverage is a separate election.	

<sup>\*</sup> For more information about limitations and exceptions, see the  $\underline{\text{plan}}$  or policy document at  $\underline{\text{www.myisashealth.com}}$ .

### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic surgery

- Dental care (Adult)
- Infertility treatment
- Long-term care

- Non-emergency care when traveling outside the U.S.
- Routine eye care (Adult)
- Routine foot care

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Bariatric surgery

Chiropractic care

- Hearing aids
  - Private-duty nursing

Weight loss programs (Wondr Health for metabolic syndrome)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. You may also contact the Plan's COBRA Administrator at AmeriBen, P.O. Box 7186, Boise, ID 83707, 1-800-920-7237. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="Marketplace">Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

You may also contact the Care Coordinator to assist the plan administrator. The Care Coordinator's name, address, and telephone number are:

Quantum Health Inc. Attention: Appeals 5240 Blazer Way Dublin, OH 43017 1-877-225-2981

### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-225-2981.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.myisashealth.com.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-225-2981.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-877-225-2981.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-225-2981.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.myisashealth.com.

## **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,25
■ Specialist copayment	\$40
■ Hospital (facility) cost sharing	15%
■ Other cost sharing	15%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

**Total Example Cost** 

The total Peg would pay is

In this example, Peg would pay:		
Cost Sharing		
Deductibles	\$1,250	
Copayments	\$100	
Coinsurance	\$1,500	
What isn't covered		
Limits or exclusions	\$20	

\$12,700

\$2,870

## **Managing Joe's type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$1,250
■ Specialist copayment	\$40
■ Hospital (facility) cost sharing	15%
Other cost sharing	15%

### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs

Durable medical equipment (glucose meter)

**Total Example Cost** 

In this example, Joe would pay:	
Cost Sharing	
Deductibles	\$0
Copayments	\$900
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$900

\$5,600

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$1,250
Specialist copayment	\$40
Hospital (facility) cost sharing	15%
Other cost sharing	15%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)

Durable medical equipment (crutches) Rehabilitation services (physical therapy)

**Total Example Cost** 

In this example, Mia would pay:			
Cost Sharing			
Deductibles	\$0		
Copayments	\$500		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions			
The total Mia would pay is	\$500		

\$2.800